

Over the years, Manifattura del Seveso has created a culture of work that is based on the value of collaboration between people: no one as an individual can be as good or effective as a group.

Manifattura del Seveso S.p.A., a company with a strong tradition of high quality, aims towards the continuous improvement of the effectiveness of its quality and environment management system, setting the system itself on continuous improvement and on the prevention of non-conformities.

The company has defined the context and the interested parties, including the consequent related risks and possible actions to address them, has set measurable objectives for company processes / sub-processes, has foreseen the monitoring of environmental performance and information on customer satisfaction : "proximity" to the market is becoming increasingly important in business management.

Manifattura del Seveso also believes to underline the importance of improvement through teamwork, organization, planning and monitoring of objectives and activities, attention to product and process innovation, listening to indications relevant internal and external stakeholders

The Seveso Manufacture Management also wanted to "marry" the concept of "corporate social responsibility": this dimension belongs to the basic strategic orientation of the company, it interacts, therefore, with the context and the relevant interested parties, or with all areas of company management, with financial aspects, production (compliance with laws and compliance obligations, reduction of environmental impacts and pollution prevention, worker safety, non-exploitation of minors, attention to quality and product safety, sustainability), marketing, human resources (training policies) and, more generally, with company strategies and policies.

In the wake of this commitment, Manifattura del Seveso has defined the Code of Ethics, has maintained and implemented the ISO 9001 and 14001 certifications for decades and obtained the PEFCTM and FSC® certifications.

The primary objectives that the Manifattura del Seveso sets itself are:

- comply with and, where possible, anticipate current environmental regulations and adherence to voluntary protocols, also with a view to sustainability
- confirm itself as leader in Italy in the bookbinding cloth sector
- expand its market share on foreign markets
- develop its business in the paper converting and packaging sector
- develop its business in the thermal / acoustic insulation sector
- monitor information on customer satisfaction / dissatisfaction
- manage actions aimed at managing significant risks related to the context and to the interested parties connected to its industrial, environmental and safety activities, also in terms of cost-benefit
- interact with their suppliers of raw materials, materials and services in order to make their business even more environmentally friendly
- maintain a flexible, innovative and performing structure to respond to stakeholder requirements, to incorporate market requirements, taking care and attention to finished products

The specific objectives for Quality and the Environment are:

- waste reduction
- prevent the occurrence of non-conformities or complaints
- optimize water management by monitoring wastewater parameters
- optimize the management of stocks in the warehouse
- interact more and more dynamically with the market
- involve all staff in the problems of Quality and the Environment
- monitor possible changes in the context and stakeholders, maintaining a proactive approach
- seize the opportunities related to its business and innovation, with a view to satisfying customer requirements and increasing turnover through the analysis of corrective actions, non-conformities and complaints, raising awareness and making company staff more and more involved.

The Management undertakes to assume an active and guiding role for the achievement of these objectives, making adequate resources available in terms of people and means, planning and controlling the activities having a direct influence on the Quality / Environment.

Osio Sotto, 02.05.2018



L' Amministratore Delegato
Dottor Franco Bologna

